

Smart Tek<sup>TM</sup>  
*inside*



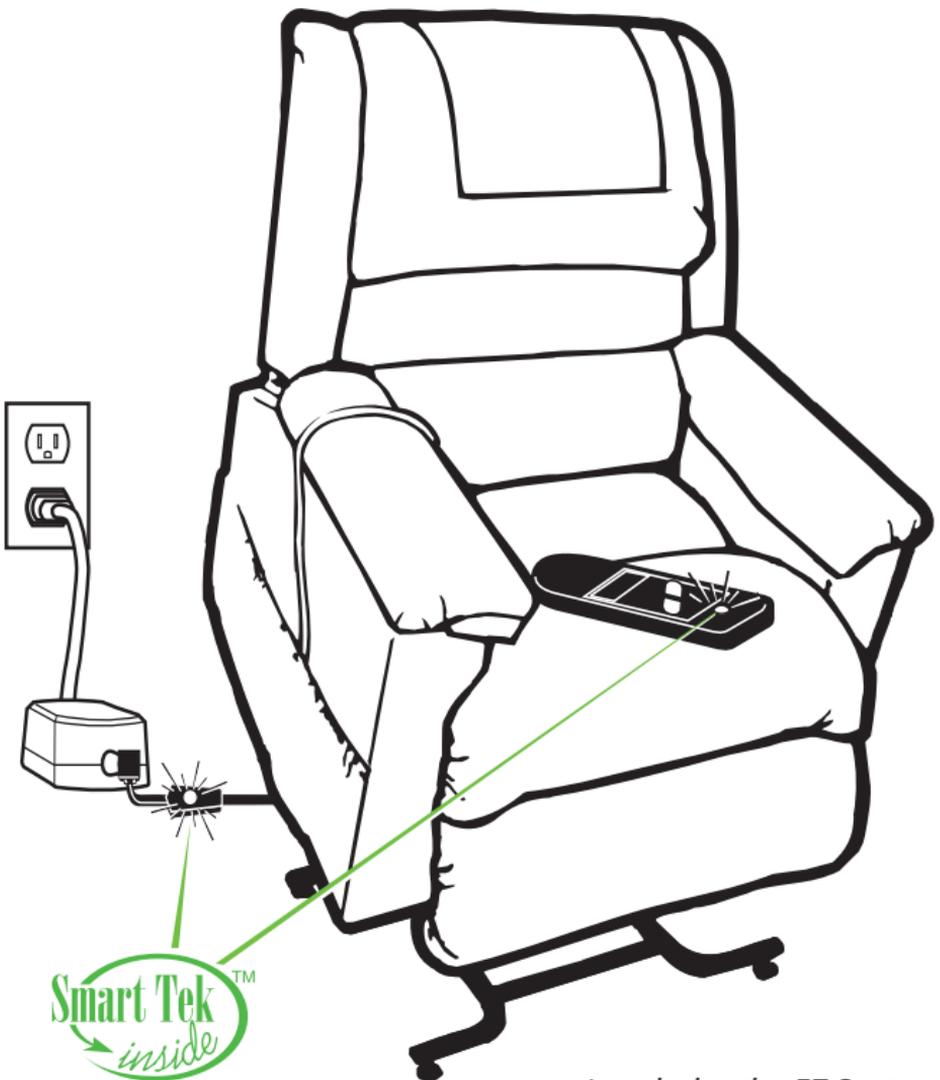
# Rise



*All Golden Technologies lift chairs\* now come equipped with SmartTek™, a self-diagnostic technology that notifies customers if there is a malfunction with their Golden lift chair.*

## **How SmartTek™ Works**

All Golden Technologies lift chairs\* now have a green LED light display on the hand control and a second green LED light display on the wire that plugs into the transformer. If one or both of these lights are off, the user will know there is a malfunction with the chair.



**Smart Tek™**  
*inside*

Patent Pending.

\* excludes the EZ Seat

*If both LED lights are off, the user should first check that the chair is plugged into an electrical outlet, that the fuse or breaker for that outlet is properly working, and that all other connections are plugged together properly.*

**When the green LED on the transformer is not lit**, it means there is a malfunction with the transformer and it needs to be replaced.

**When the green LED on the hand control is not lit** and the chair is not working, it may mean the hand control or extension wire is defective and needs to be replaced.

**When the green LED lights on both the transformer and on the hand control are not lit**, it may mean the transformer is defective and needs to be replaced.

**If both LED lights are on, and the chair runs only in one direction**, the hand control is defective and needs to be replaced.

**If both LED lights are on, but the chair does not work**, the motor needs to be replaced.

SmartTek™ makes it easier for you and your customers to diagnose any malfunctions quickly and easily over the phone, saving you time and money! We encourage you to take the time to teach your customers about the benefits of SmartTek.

## **The Benefits of SmartTek**

Golden's SmartTek self-diagnostic system offers numerous benefits to Golden's dealers and the clients who use Golden's lift chairs to enhance their lives.

Thanks to SmartTek, most malfunctions can be diagnosed and solved over the phone, without a service call to the client's home. When a malfunction does require a service call, technicians will save valuable time, by knowing before they leave the office what parts are needed to repair the malfunction.

Your time is  
valuable  
to us!  
Make sure  
your  
lift chair  
has  
SmartTek™!



**YOUR LIFE IN MOTION**

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